SLUSH MACHINE

Frosty & Sorby R290, R452a ed R449



Attention: risk of fire - R290

OPERATOR'S MANUAL

ENGLISH

PAGE 2

Manufacturer of this appliance is S.P.M. Drink Systems S.p.A. – Via Panaro 2/b 41057 Spilamberto (MO)

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The descriptions and illustrations refer to the specific machine/plant in question. The manufacturer reserves the right to make any modifications he deems appropriate to series production at any time.

This manual:

it is an integral part of the supply and must be read carefully in order to use it correctly, in compliance with the essential safety requirements;

it is drawn up according to the provisions of the Machinery Directive 2006/42/EC and contains the technical information necessary to correctly carry out all the procedures in safe conditions;

it must be stored with care (protected in a transparent and watertight casing to prevent deterioration) and must accompany the machine throughout its life, including any change of ownership. In the event of loss or deterioration, a copy can be obtained by requesting the manufacturer, reporting the data on the identification plate

The manufacturer declines all responsibility for improper use of the machine/plant and/or for damage caused as a result of operations not covered in this manual.

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1. SAFETY INSTRUCTIONS

his installation and operation manual is an integral part of the equipment and must be kept for future consultation.

Unless otherwise stated, this manual is addressed to operators (staff members who uses the equipment on a daily basis) and to servicemen (staff members qualified to carry out the installation and/or

maintenance). The parts of the manual addressed only to servicemen are pointed

out accordingly. Please read carefully the warnings listed here below before installation and start-up of the equipment.

his equipment has been designed to produce coffee cream, ice cappuccino, sorbets, slushes and similar frozen dairy products obtained by blending water or milk with the powder.

Upon receipt of the equipment, make sure that its part number matches the one specified in the order, which can be found on all the delivery documents.

 ${f T}$ his equipment is exclusively destined to the purpose for which it was designed.

The manufacturer cannot be held responsible for any damage due to improper use.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and

shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

 ${f T}$ his equipment is not suitable for outdoor use. This machine is not suitable for installation in locations where water jets are used and it must not be cleaned by a water jet.

This appliance must be installed in places where it can be checked by qualified personnel.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

This appliance is intended to be used in household and similar applications such as - staff kitchen areas in shops, offices and other working environments;

- farm houses and by clients in hotels, motels and other residential type environments:

- bed and breakfast type environments; catering and similar non-retail applications.

he installation and subsequent servicing operations must be carried out by skilled members who have been trained to use the device and in compliance with the regulations in force.

he machine has to be placed on a sturdy, horizontal surface making sure it is well ventilated by leaving a gap of 20 cm around it and do not install it near heat sources (fig.1); we recommend you to maintain a room temperature between 24 and 38°C (75°F and 100°F) for the Frosty models, between 24 and 32°C (75°F and 90°F) for the Sorby ones.

For a safe and correct installation, it is essential to provide a suitable socket controlled by a thermal cut-out switch whose contacts are at least 3 mm apart, in accordance with the current national safety regulations.

understand the hazards involved. Children $\,I_{f}\,$ the power cable is damaged, it must be replaced by the manufacturer, its after sale service or by qualified personnel, to prevent any possible risk.

- WARNING: do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

- **WARNING**: when positioning the appliance, endure the supply cord is not trapped or damaged.

The continuous, equivalent, weighted level of acoustic pressure is below 70 dB.

This manual is also available in an alternative format on our website.

Cleaning and daily sanitizing procedures

In order to maintain the unit in like-new operating condition and to respect current regulations, it's absolutely necessary to frequently and carefully perform the cleaning and sanitizing operations as described below.

In case of prolonged shutdown (winter storage), the machine must be disassembled, washed and sanitized according to the instructions in this manual before start-up to ensure the best possible cleanliness.

!Caution!

Electric shock hazard. Do not splash water on switches or allow water to flow onto electrical components inside the machine.

!Caution!

To prevent bacteria growth, use only sanitizers approved for plastic and rubber objects, failure to do so could create a health hazard.

Note: it is responsibility of the operator to be aware of and conform to the requirements of current local, state and federal laws concerning the frequency of cleaning and conservation of products used.

he cleaning instructions explained in this section are essential procedures to remove

bacteria and maintain a sanitarily clean machine.

We recommend to perform the cleaning and sanitizing procedures every day and anyway according to the local laws.

The machine and the mix manufacturers decline all responsibility to damage that directly or indirectly derives from people, animals, as consequence of failure to comply with all cleaning and sanitation instructions indicated in this manual.

- Empty the bowl of any remaining product.

- Remove both the main lid and then the transparent one.

- Fill the bowl with lukewarm water to help melt off any sugar residuals and drain this water before proceeding with the next step.

!Caution!

To avoid electrical shock or contact with moving parts, before proceeding with the disassembling operations, make sure all switches are in "OFF" position and that the main power supply is disconnected.

- Pull out the upper mixing device (O) by pushing it slightly backwards, to remove it from its fixed position (see figure 1).

- Unscrew and slip off the knobs then lower the bowl to eliminate any product residue through the dispensing tap.

- S lightly move down the bowl as shown in figure 2 while pulling it outwards, this operation will help fully removing it from its seating.

- S imultaneously apply pressure to the two securing tabs (Q), and lift the dispensing tap (I) to pull it out of its fixed position (see figure 3).

- D is assemble the dispensing tap by keeping the indicated part (R) pressed down and slipping off the dispensing lever (L) (see figure 4).

- T horoughly wash each single part with hot water and mild dishwashing detergent, rinse well, and reassemble the parts.

!Caution!

 ${f T}$ o prevent bacteria growth, remove all

O-rings when cleaning.

Failure to do so could create a health hazard.



Fig. 1



Fig. 2



Fig. 3



Fig. 4

- Unscrew the securing bolt (S) in the direction of the arrow (threading on the left), pull off of the mixing unit (U), and remove the sealing washers (X) and (T) (see figure 5).

!Caution!

Avoid the use of abrasive cleaners that

can damage the finish. ${f D}$ o not put the

parts in a dishwasher. **D**ishwasher may damage some parts such as the clear plastic bowls and auger gears.

- I horoughly wash all the removed components with hot water and mild dishwashing detergent, but do not use abrasive detergents or powders that can damage the bowl.

- Provide yourself with a sanitizer suitable for plastic, rubber and stainless steel objects

(Sodium hypochlorite 2%), for the US market bring the approved KAY-5[®] Sanitizer/Cleaner with a 100ppm dilution (1 Oz packet of KAY-5[®] +2 $\frac{1}{2}$ gallons of water) (the sanitizing product shall comply with 40 CFR §180.940).

- Rinse well and then place all the components in the sanitizer solution; for proper sanitizing the parts must remain fully plunged as recommended by the sanitizer manufacturer (KAY-5 sanitizer suggest at least 1-2 minutes).

!Important!

Carefully follow the sanitizer producer prescriptions in terms of time and modes of usage.

- After respecting the correct sanitizing period, rinse well all the components with clean water and dry them up with a clean cloth.

- Thoroughly wash the evaporator and the drip tray surfaces with a sponge soaked with the sanitizer (see fig.6).

- R_{epeat} all these operations with a clean sponge soaked with water and carefully dry up all the surfaces with a clean cloth.

Once performed all these cleaning and sanitizing procedures, it is possible to reassemble all the components.



Fig. 5



Fig. 6

The correct assembly of the device is essential to prevent leakage of product and damage of the machine; to assemble the machine you will need an approved

lubricant. **M***ake sure all parts have been washed and sanitized before assembling; persons assembling the machine must first wash and sanitize their hands and forearms with an approved sanitizer.*

- Mount the mixing system back together (fig.5), according to the following procedures:

- Spread the suction gaskets (X) with Vaseline grease to reduce friction and thus limit wear (fig.7).
- Mount the bowl seal (T) making sure it faces the right direction (fig.8).
- Assemble the scraper auger (U), making sure the head is perfectly engages with the driving shaft.
- Secure all the parts into place by screwing the bolt (S) in a counter clockwise direction.

- Mount the bowl back on, positioning it into place, and making sure that it has a tight hold on its gasket (see figure 9); to facilitate this procedure, we also suggest that the rear part of the bowl be lubricated at the point in which it fits together with its sealing.

- Secure the bowl by tightening the two knobs, without exerting excessive pressure.

!Important!

Do not over tighten the bowl knobs; excessive force could damage the thread and/or the bowl itself.

- Reassemble the parts of the dispensing tap, making sure that the gaskets (J) are lubricated with lubricant grease so that the tap slides smoothly back into its fixed position, until it's completely inserted (see figure 10).

!Important!

The not perfect sliding of the tap compromises its own seal.



Fig. 7







Fig. 9



Fig. 10

Revisione: 0

- Reassemble the upper mixing unit (O) so that its toothed crown is aligned with the lower crown. This will allow the front pin to fit perfectly into its fixed position on the bowl (see figure 11).

- Remove the liquid-collector tray (AA) turning it slightly upwards and pulling it forward (see figure 12). Wash each part thoroughly, then reassemble the parts by inversely following the procedures described above.

- \mathbf{P} lug the unit back into appropriate power supply the machine is now ready to operate again.

SANITIZING

Whenever the machine has remained unused for some days after been cleaned and sanitized as described previously, the sanitizing procedures described below must be performed just prior to start-up the machine.

- Remove the main cover and the secondary transparent one.

- Pour sanitizing solution into the bowl carefully following the manufacturer prescriptions.

- After restoring the main cover, switch on the machine and let the auger rotating leaving the sanitizing solution for the time specified by its producer.

!Important!

Never let the sanitizer inside the bowl for more than 15 minutes.

- Drain the solution by opening the plunger to

allow the bowl to empty. O pen and close the plunger at least 10 times during draining to sanitize the product way out area also.

- Thoroughly rinse repeating these operations with clean water instead of sanitizer solution.

- \mathbf{N} ow the machine is ready to be used.



Fig. 11



Fig. 12

2. EQUIPMENT KIT

In the packaging of this equipment you will find Technical and electrical specifications also:

- operator's manual,

- 1 tube of Vaseline grease lubricant to be used specifications are stated on the identification for machine maintenance;

- EC declaration of conformity;

- 1 drip tray and 1 suction gasket for each bowl.

3. TRANPORT TIPS

To prevent the oil held in the hermetic compressor running into the cooling circuit, the device must be carried, stored and handled in the upright position, following the direction instructions on the packing. If the device is accidentally or intentionally (for transportation reasons) kept in any other position, it must be set again in the correct position at least twenty minutes before start-up procedures, in order to let the oil flow back into the compressor.

4. LIFTING TIPS

Each machine is equipped with a special wooden pallet that allows the handling with standard forklift trucks.

!Caution!

Never lift the machine alone, but always seek the assistance of another operator.

To prevent and avoid any damage to the machine, all loading and unloading operations should be carried out with special care. The equipment can be lifted, with either a manual or engine-powered lifting truck, by positioning the forks in the base section of the unit.

The following operations should always be avoided:

- to turn upside down the machine;
- to drag the machine with ropes or others;
- to lift the machine with slings or ropes

- to shake or rattle the machine and its packaging.

The machine must be stored in a dry place with temperatures from 0°C to 40 °C. No more than 2 machines should be stacked on top of each other, taking care to maintain the vertical position, as shown by the arrows on the carton.

5. TECHNICAL SPECIFICATIONS

All the machine's technical and electrical plate, positioned in the internal part of the equipment; a sample is shown here below.

The plate specifies:

- Model: XX
- n°: XX
- Electrical specifications: Volt/ Hz
- Max. absorption (Watt) •
- Max. current (Amp)
- Machine ambient working temperatures.

Noise emissions

The continuous, equivalent, weighted level of acoustic pressure is below 70 dB.

Climatic class

Frosty: Class ST, indicates an ambient temperature for machine use between 24 and 38°C (75°F and 100°F). Sorby: Class N, indicates an ambient temperature for machine use between 24 and

32°C (75°F and 90°F).

Dimensions: The overall dimensions of the appliance are:

	Frosty1		Frosty 2		Frosty 3	
Height cm/in	82.5	32.5	82.5	32.5	82.5	32.5
Width cm/in	21	8.27	40	15.75	60	23.62
Depth cm/in	58	22.83	58	22.83	58	22.83
Weight kg/lb	39	89.98	60	132.28	81	178.57

	Sorby1		Sorby 2		Sorby 3	
Height cm/in	68.5	26.7	68.5	26.7	68.5	26.7
Width cm/in	19.5	7.68	39	15.35	58.5	23
Depth cm/in	51.5	20.28	51.5	20.28	51.5	20.28
Weight kg/lb	27	59.5	51	112.4	64	141.1

<u>Refrigerant</u>

Between the gas used (R452a, R449 and R290) the R290 is potentially flammable and explosive.

!Caution!

Every possible precaution must be taken to avoid any danger connected with the nature of this gas during any ordinary and/or extraordinary operation carried out on the equipment.

In the event of breakdown:

In most cases, any technical problem can be settled with slight interventions (please see the troubleshooting guide at the end of this manual); we therefore recommend you to carefully read this handbook before contacting the manufacturer or service centre.

<u>Disposal</u>

!Caution!

All the parts of the packaging must be kept beyond the range of children, as they might represent a potential safety/health risk.

Important

In respect of the environment, please dispose the packaging as illustrated.



This symbol: Means that the machine cannot be disposed as common waste. It must be handled in compliance with the provisions of European directive 2002/96/CE (Waste Electrical and Electronic Devices - WEEE) and the resulting national legislation, in order to prevent any potential damage to the environment and to create health risks.

In order to correctly dispose of the device, please contact the distributor from which you purchased it or our after-sales service.

6. POSITIONING

FOR SERVICEMAN ONLY

The installation and subsequent servicing operations must be carried out by skilled members who have been trained to use the device and in compliance with the regulations in force.

a) Remove the packing (fig.13), preserve it in order to reuse for winter storage and make sure the machine is in perfect condition.

!CAUTION!

All the parts of the packaging must be kept beyond the range of children, as they might represent a potential safety/health risk.

b) Rest the machine on a sturdy, flat surface making sure it is well ventilated by leaving a gap of 20cm/8" all around it and do not install it near heat sources (fig.14); we recommend you to maintain a room temperature between 24 and 38°C (between 75 and 100°F) for the Frosty models, between 24 and 32°C (between 75 and 90°F) for the Sorby ones.

c) Check that the power mains voltage meets the specifications on the equipment identification plate and that the output available meets the device's power requirements. Fit the plug into an earthed socket, removing all multiple adaptors.

FOR FURTHER PRECAUTIONS, READ THE SECTION "CONNECTION TO THE ELECTRICITY MAINS" CAREFULLY.

d) The installation must be carried out in accordance with the manufacturer's instructions. Failure to comply with the positioning and installation instructions may impair the machine's operation.

Important

You are legally required to provide a suitable grounding system for the equipment. Before carrying out any cleaning and/or special maintenance on the device, make sure it is disconnected from the mains by unplugging it. In the event of a breakdown or malfunctioning, switch off the device and remove the plug.







Fig. 14

7. CONNECTION TO THE POWER SUPPLY MAINS

FOR SERVICEMAN ONLY

Before fitting the plug in the power supply socket, for your own safety, as already mentioned in the previous paragraph, please read the following precautions.

- The machine's electrical safety is only guaranteed when it is connected to a suitable earth system, structured as provided by the national safety current regulations (fig.15). Therefore, the manufacturer cannot be held responsible for any damage due to failure of the grounding system of the machine.

- Do not obstruct the ventilating grill and heat dispersion grill, since an insufficient ventilation may not only reduce the efficiency of the machine, causing it to function inadequately, but may also cause serious damage to the machine.

- Always verify electrical specifications on the data plate of each machine. Data plate specifications always replace the information of this manual.

- For a safe and correct installation, it is - If required by local regulations, it is essential to provide a suitable socket controlled possible to have the appliance permanently by a thermal cut-out switch whose contacts are connected to electrical power supply, ref. at least 3 mm apart, in accordance with the National Electrical Code (NEC) and NFPA current national safety regulations (see fig.15).

- Never use extensions or multiple adaptors.

make sure it is not crushed in any way.

- To unplug the device, first disconnect the power supply with the switch, then grip the plug and gently pull it out.

Important

IF THE POWER CABLE IS DAMAGED, IT MUST BE REPLACED BY THE MANUFACTURER, ITS AFTER SALE SERVICE OR BY QUALIFIED PERSONNEL, TO PREVENT ANY POSSIBLE RISK.



Fig. 15

70. If this is the case, it is necessary to remove the right side panel, disconnect the power cable from the machine wiring, remove it from the machine and replace it - Check the power lead along its entire length to with the permanent cable by respecting the local codes

8. START-UP PROCEDURES

IMPORTANT! BEFORE STARTING THE MACHINE, CARRY OUT THE CLEANING AND SANITISING PROCEDURES DESCRIBED IN CHAPTER 10.

- Dilute and mix the product in a separate container according to the manufacturer's instructions (see fig.16); never pour dry powder, crystals, or concentrate into a dry bowl.



Make sure that the mixture has a sugar content between the **12** and the **14%**; a lower concentration could seriously damage the mixing parts, as well as the gearmotors. **NEVER USE ONLY WATER.**

- Remove the main cover (see fig.17).

- Remove the secondary transparent cover (fig.18).

- Pour the mix obtained into the bowl respecting the maximum capacity of 12 litres (see fig.19).

- Restore the secondary transparent cover and then the main one making sure to have it pushing against the security system.

Note Frosty is equipped with a very efficient safety mechanism designed to protect the operator; it is activated when cover is lifted. This device automatically and immediately stops all moving parts.

If the main cover is not correctly positioned, the unit will not work.

- Insert the plug into the electrical power outlet.

- Activate the main switch.



Fig. 16



Fig. 17



Fig. 18



Fig. 19

9. MECHANICAL CONTROL PANEL

Frosty

- a) Activate the general switch (D);
- b) Each tank is controlled by three switches which are activated as follows:

- In order to make ice slush or sorbets: first select the switch (E) to start up the mixer components (the green LED on the switch will light up to confirm the selection has been made), then select the switch (F) to activate the cooling system.

- In order to make cold drinks: first select the switch (E) to start up the mixer components (the green LED on the switch will light up to confirm the selection has been made), then select the switch (G) to activate the cooling system at a positive temperature.

- In order to clean the machine: select only the switch (E) in order to to start up the mixer components without the intervention of the refrigerating system.

c) The (H) switch controls the covers' LED lights.

! Warning !

If the machine is turned off at night, with the bowls filled, or just partially filled, a layer of solid ice may form on the surface, due to the natural separation of the unmixed product. In this case, before turning the machine back on, it is necessary to verify for the product complete melting in order to prevent damage to the mixing auger.



Sorby

SORBY DREAM 1

D - main switch J - freeze/off/chill switch O – Off/Wash I - Freeze II - Chill

SORBY DREAM 2

D - main switch

- K1 right head spiral switch J1 - right head freeze/off/chill switch K2 - left head spiral switch;
- J2 left head freeze/off/chill switch

Freeze/Off/Chill switch

- O Off/Wash
- I Freeze
- II Chill

SORBY DREAM 3

D - main switch;

- K2 left head spiral switch
- J2 left head freeze/off/chill switch
- K3 -central head spiral switch
- J3 central head freeze/off/chill switch
- K1 right head spiral switch
- J1 right head freeze/off/chill switch

Freeze/Off/Chill switch

- O Off/Wash
- I Freeze
- II Chill

! Warning !

If the machine is turned off at night, with the bowls filled, or just partially filled, a layer of solid ice may form on the surface, due to the natural separation of the unmixed product. In this case, before turning the machine back on, it is necessary to verify for the product complete melting in order to prevent damage to the mixing auger.







10.OPERATING INSTRUCTIONS

a) To dispense the product, position the cup under the tap and pull the dispensing lever (see figure 20).



Fig. 20

b) **Adjusting the consistency**: to alter the consistency of the product, turn the screws located on the back of the machine in the following way: clockwise to make the product less dense, counter clockwise to make the product denser (see figure 21).

Important

This device only changes the consistency of the product to be dispensed. It does not affect the cooling temperature of the product.

A Caution A

When the level of the slush inside the bowl is below the minimum, to prevent the product from becoming too thick, it is necessary to refill the bowl.



Fig. 21

11.SPECIAL MAINTENTANCE

A Caution A

Before proceeding with any maintenance operation, it is compulsory to switch off the machine and unplug it from the mains.

Condenser cleaning

In order to guarantee good cooling system performance, the condenser must be well cleaned **every month**.

How to reach it:

- Switch off the power supply and disconnect the power cable.

- Remove the side panel protecting the condenser.

- Clean the condenser fins properly with a soft brush or a vacuum cleaner (see figure 22).

Never use a screwdriver or any other sharp object to remove dirt accumulated between the condenser fins.

- reassemble the panel back in place.

!ATTENTION!

Failure to maintain a clean condenser will cause damage to the unit and consequently void the warranty.

!CAUTION!

In order to reduce risks related to the refrigerant flammability, every special maintenance operation has to be performed ONLY by skilled service men.



Fig. 22

Control and replacement of seals

EVAPORATOR HARD SEAL AND ITS SILICONE WASHER

Replace every 9 to12 months according to the conditions of use and level of maintenance.

BOWL GASKET (LOCATED AT THE REAR OF BOWL)

Replace it every 12 months according to the conditions of use and level of maintenance.

DISPENSE VALVE O-RING

The dispense valve o-rings should be replaced as necessary when wear is evident. Lubricate them each time they are replaced or the dispense valve is removed for cleaning.

SUCTION GASKET

Replace every 3 months according to the conditions of use and level of maintenance. This part should be lubricated during the re-assembly after every cleaning with Vaseline.

Winter storage

To protect the unit during seasonal shutdown, it's important to properly store the machine using the following procedures:

- Disconnect all power to the freezer.

- Disassemble, wash and sanitize all parts that come into contact with the mix as described in chapter 1.

- Clean also all the exterior panels.
- Reassemble all these parts.

- Cover the machine with the original package to protect it from dust or other contaminating elements.

- Place the machine in dry location.

12. DISCLAIMER

The manufacturer declines all responsibility for any damage that directly or indirectly might be brought on to people, things, animals, as a consequence of failure to comply with all instructions given in this manual with the warnings concerning installation procedures, use and maintenance of the machine.

The manufacturer cannot be held responsible for possible mistakes due to printing, copying or translating errors contained in this manual. In addition, the manufacturer reserves the right to modify what deemed necessary or useful for the machine, as well as for the benefit of the user, yet at the same time maintaining the essential operative and safety characteristics of said machine.

13. TROUBLESHOOTING GUIDE

NOTE: the following procedures must be performed by a qualified service technician.

Droblom	Dessible source	Solution
Problem	Possible cause	Solution
The machine does not cool,	• The space around the machine is	• Allow at least 20cm between the
or cools only partially and	inadequate for ventilation	machine and anything next to it;
the compressor is running	The refrigeration system is working in	keep it away from heat sources
	DEFROST mode	Return to FREEZE mode
	• The condenser filter is clogged with	Clean the filter
	airborne particles	Check the fan motor's electrical
	Fan motor is not running	connections and, if disconnected,
	Refrigerant is leaking	reconnect. If still not operating, replace the motor
		Locate the leak, eliminate it and
		recharge the system
The machine does not cool,	• Electrical components of the compressor	Replace the malfunctioning
or cools only partially and	are not functioning	components
the compressor is not	Some electrical connections are not	Check the contacts and correct
running	complete	those incomplete
	The compressor is malfunctioning	Replace the compressor
The machine over-freeze, making the auger movement	The product brix is too lowThe screw setting for the consistency	 Check the product brix and correct
slow or stopped	control system is set too far toward the	 Reset the screw toward the "-"
slow of stopped	"+" position	position to produce a thinner
	• The limit micro-switch arm is bent away	consistency product
	from the gear motor and prevents	 Using pliers, straighten the limit
	contact	switch arm
	• The level of the product in the bowl is	Add more product or turn the
	too low	refrigeration "Off"
The machine is noisy	• The fan motor blades are hitting internal	Check and correct
	components	
The main power switch is	The fuses are blown	Replace the fuses
"ON" but the unit s not	 Some electrical connections are not 	Check the contacts and correct
running	complete	those incomplete
	The gear motor is malfunctioning	Replace the gear motor
The bowl is leaking	 One of the bowl seal is not in place 	 Replace or reposition the seal
The dispensing valve is	• The dispensing valve has been	Reassemble and replace
leaking	incompletely or incorrectly replaced in its	Clean and lubricate the valve
	position	and the valve cylinder with the
	• The free movement of the valve is	lubricant provided with the
	impeded	machine
	Dispensing valve o-rings are damaged	Replace the o-rings
Product is flowing into drip	• The bell shaped seal between the front of	• Find the seal and put it back in
tray through drainage pipe	the cylinder and the auger hub has not	place
	been reinstalled properly	Replace the damaged/worn seal
	• The bell shaped shaft seal or the spindle	and check the condition of the
	bushing seal is damaged or worn	drive shaft
The auger is not turning	Some electrical connections are not	Check the contacts and correct these incomplete
	complete	those incomplete
	The control board is faulty	Replace the control board
	The gear motor is malfunctioning	Replace the gear motor
The auger is creating noise	• The bell shaped shaft seal has been	Replace or clean and lubricate
as it rotates	replaced without lubrication or is	with the lubricant provided with
	damaged	the machine
	 The auger has been incompletely or incorrectly reassambled 	Check and correct
	incorrectly reassembled	<u> </u>





Frosty





Sorby







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